

Consent for Services & Financial Policy

At Somers Smiles, we are committed to providing high-quality dental care while maintaining clear communication regarding financial responsibilities. Please read the following policies carefully.

Payment Policy:

Patients without dental insurance are expected to pay in full at the time services are rendered. We accept the following payment methods:

- Cash
- Personal Checks
- Visa, MasterCard, Discover, American Express
- CareCredit

Paperless Billing: All statements will be sent electronically from **GRF Dental PLLC**.

Monthly Statements & Late Fees: Patients with outstanding balances will receive a monthly statement. A \$10 late fee will be applied to any balance remaining unpaid after 90 days, unless prior financial arrangements have been made.

Returned Checks: A \$35 fee will be charged for any returned checks.

Dental Insurance

As a courtesy to our patients, Somers Smiles will file dental insurance claims on your behalf. However, please be aware of the following:

- Estimated patient portions are due at the time of service and may be adjusted after insurance processes the claim.
- Some insurance plans have annual maximums. If your benefits are exhausted during a benefit period, **you are responsible for any additional charges**.
- It is the **patient's responsibility** to track remaining insurance benefits. Somers Smiles staff cannot guarantee the accuracy of benefit estimates.
- If your insurance company pays you directly, you are responsible for promptly paying the full balance to Somers Smiles.

We are happy to assist with coordinating dual insurance coverage to help maximize your benefits. However, **any charges not covered by insurance remain the patient's responsibility**.

Missed or Cancelled Appointments:

We ask for **at least 48 hours' notice** if you need to cancel or reschedule your appointment. Repeated missed appointments or last-minute cancellations disrupt our scheduling and may result in a cancellation fee of \$97, same day appointments only, or a dismissal from the practice.

Late Arrivals:

If you arrive late to your appointment, we will do our best to accommodate you without disrupting other patients' scheduled visits. In some cases, you may be asked to wait or reschedule your appointment to a later time or date.